



INNOVATION AND PARTNERSHIPS

2015 annual report

Community
Living
Toronto



TABLE OF CONTENTS

MESSAGE FROM THE PRESIDENT & CEO	3
STRATEGIC PRIORITIES	5
PATRON'S COUNCIL	6
VOLUNTEER LEADERSHIP	7
MEMBERSHIP	8

INNOVATION

9

PARTNERSHIPS

14

OTHER HIGHLIGHTS

19

FINANCIAL REPORT	22
FINANCIAL STATEMENTS	24
BY THE NUMBERS	25

MESSAGE FROM THE PRESIDENT & CEO

The Provincial budget passed last June included the promised \$810 million investment in developmental services. Long waiting lists, serious operational pressures within transfer payment agencies, and increasing evidence of families in crisis were cited in the Select Committee's report and the interim review by the Ombudsman as requiring urgent attention. Through transformational initiatives, the government - in partnership with sector stakeholders - are working to leverage this investment and create a longer term plan not just a point-in-time fix. We need to ensure that supports for people with intellectual disabilities are community-based, sustainable, and available to everyone in need for generations to come.

From our earliest days as an organization, Community Living Toronto has been grounded and focused on being an innovative leader in providing supports and services to people with an intellectual disability and their families. It is our staff, who through their efforts, develop opportunities for belonging and inclusion that have signalled and guided our strategic direction; their commitment and compassion for people supported by Community Living Toronto has created a culture of collaboration, community and real choice. However, we do not do

this in isolation; it is our many community partners that help drive and support these opportunities to provide meaningful, person-directed services.

Last year our Bridging Diversity project received a two-year grant from Trillium to partner with developmental services Toronto(dsto) to help develop and support training to agencies that will help them be more equitable and diverse in providing supports to people from different ethno-cultural backgrounds. Being reflective of our city's diversity is important in ensuring our services are inclusive of everyone who calls Toronto, and Ontario, home.

As funding is increasingly provided directly to individuals and their families through Passport, we are developing new ways of providing fee-for-service activities that respond to a person's interests and goals. Being able to register for those activities in a simple and convenient way is paramount. Working with 6 other Toronto agencies and funding through the MCSS Employment & Innovation Fund, we are developing an online registration hub for all fee for service activities offered by developmental service agencies. We expect the hub to be available and online in January 2016.

MESSAGE FROM THE PRESIDENT & CEO CONT'D

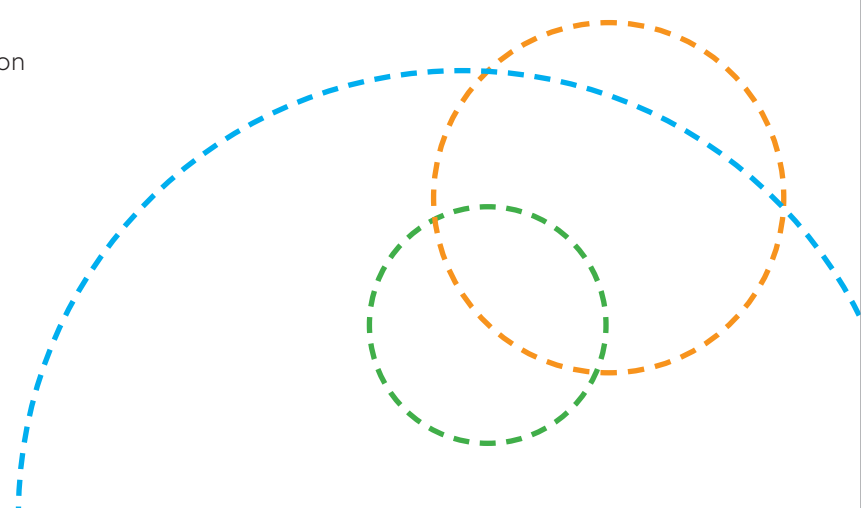
Of course, where people live, with whom they live, and having the support they need are critical to a person's sense of independence, identity and interaction with their community. Through innovations like STEPS to Independence, partnering with Toronto Community Housing and clustered apartment models, we are creating new opportunities for people to access the living arrangement they want and need.

It is our continued commitment to partnering with community, government and our sister agencies to develop innovative supports that help us achieve our mission of people making choices about where they live, learn, work and play, and have a sense of belonging. The pages in our report highlight just some of the incredible accomplishments of our dedicated staff, volunteers and family members like: Friendly Housemates, IDEA and COMMUNITY STRONG. As we move into a new strategic planning process in 2016, we will be looking to build on what we have already accomplished, and together, achieve our vision of real inclusion for people with an intellectual disability in the community.



Garry W. Pruden
Chief Executive Officer

David Layton
President



STRATEGIC PRIORITIES

1

Transitional supports and services including children entering the school system, youth moving into adulthood and the aging population.

2

Innovative models of employment, residential, respite and day supports that address person directed choices and their expected outcomes.

3

Capacity to respond to individuals with complex needs.

4

Enhanced management of individualized funding opportunities.



PATRON'S COUNCIL

Message from Duncan Jackman, Chair

The Patron's Council of Community Living Toronto is comprised of accomplished leaders who strongly believe in Community Living Toronto's mission of community inclusion.

We are extremely proud to support the work of the Association, which ensures that thousands of individuals with an intellectual disability across the city of Toronto have the support they need to live happy and fulfilling lives in their communities.

We do this in a variety of ways. In the last year, our Patrons have:

- Developed new partnership initiatives and funding opportunities
- Advocated on behalf of Community Living Toronto and the developmental services sector
- Participated in public engagement events, conferences and community groups
- Connected the Association to new members, donors and patrons
- Contributed to fundraising efforts of the Association

In the fall, we celebrated community living for people with an intellectual disability with our bi-annual Community Rocks fundraising party. I had the privilege of yet again serving as the Honourary

Chair of the event, and it was incredible to see the hard work and efforts of our community partners and friends come together so seamlessly for such a special evening!



Duncan N.R. Jackman

PATRON'S COUNCIL LISTING

Duncan N.R. Jackman
Patron's Council Chair

The Hon. Barbara McDougall
Founding Chair
Andrea Alexander
Vice-Chair
Zanana Akande
Patsy Anderson
Mary-Pat Armstrong
Brad Badeau
William Blair
The Hon. William G. Davis

Michael Enright
W. Robert Farquharson
Jane Gavan
Paul Godfrey
Pooja Handa
Bob Hepburn
Mark G. Johnson
Dr. K Kellie Leitch
Glenn McConnell
Charles Pachter
Don Roger
Meredith Saunderson
John H. Tory

VOLUNTEER LEADERSHIP

April marked National Volunteer Month. We celebrated you, our passionate and dedicated volunteers with a dinner that also honoured our Volunteer of the Year recipients. Thank you for all your outstanding contributions and making such an incredible impact on the lives of individuals with an intellectual disability.

The following individuals were recognized as Volunteers of the Year in their regions:



Michael Challes
Central



Elizabeth Callaghan
Etobicoke/York



Nancy Ceci
North York



Penny Kuhne
Scarborough



Mark G. Johnson
Public Relations and Fundraising



Charles Wu
Youth Volunteer of the Year



Shineeca Mcleod
Ken 'Sam' Samler Self-Advocates Award

This year, the Jim Turner Award of Outstanding Voluntarism was awarded to Peter Wakayama.

Peter has been a supporter of Community Living Toronto as a dedicated member, donor, volunteer, advocate and parent since the early 90s.

Peter, who has been Central Region Council's Chair since 2002, supports Community Living Toronto's numerous fundraising efforts, including Community Rocks, the Spring Fling event, Holiday Hampers, as well as the Komodo Dragon Boat team, amongst many others.

Since 2007, Peter has also been an invaluable member of the Real Estate Committee where he is instrumental in helping with complex real estate issues.

CONGRATULATIONS AND THANK YOU!

Peter Wakayama

Jim Turner Award for Outstanding Voluntarism



MEMBERSHIP

When you become a member of Community Living Toronto, you become part of a movement towards a more inclusive society for all.

You play a critical role in influencing and supporting the priority work of our Association.

You lend your voice and offer support in advocating for the rights of people with an intellectual disability.

You share, support and enable our Vision by giving people with an intellectual disability a voice and supporting their choices where they live, learn, work and play.

You do all this by:

- Joining one of our Regional Councils, Committees, or Board of Directors
- Voting on important issues affecting Community Living Toronto
- Supporting the work of the Association as donors and volunteers

THANK YOU FOR BEING A PART OF COMMUNITY LIVING TORONTO!

If you'd like more information on becoming a member, please visit:

www.communitylivingtoronto.ca/membership

Regional Councils

Community Living Toronto has four regional councils – Central, Etobicoke/York, North York, Scarborough – which play an important role in connecting the Association to our local communities.

Our members of the four regions play a critical role in establishing community based connections and creating opportunities for individuals supported by Community Living Toronto.

This past year, our regional councils have:

- Planned events attended by hundreds of individuals supported by Community Living Toronto and their families including bingo and bowling nights, supper clubs and dances
- Raised thousands of dollars to support many regional activities, including holiday hampers, art classes, summer day respite and parent groups
- Sustained literacy and cooking classes, sibling support groups and summer outings

Regional Council Chairs:



Peter Wakayama

Central



Ann Marie Fierro

Etobicoke/York



Nancy Ceci

North York



Judith Andrenacci

Scarborough



Alison Thomas

Scarborough



INNOVATION

We're always looking for ways to improve services to people with intellectual disabilities and their families, ensuring individual choice and inclusion are a top priority. Here are some of the latest innovative supports and services we're currently working on.

INNOVATION THROUGH:

STEPS TO INDEPENDENCE

STEPS to Independence originated from an idea by parents whose children, eager to explore living more independently, needed a tool that could help them better prepare for semi-independent living.

The guidebook builds skills, confidence, awareness and self-esteem, as well as identifies and provides feedback on current life skills and areas for learning to increase readiness for living independently with supports.

It can also be used as a tool for support networks such as teachers, community workers, and friends with the intention of initiating a process where the network can engage in discussion about the person's skill level and assist in development where needed.

This interactive guidebook can be downloaded on ConnectABILITY.ca's website:

<http://connectability.ca/steps-to-independence-guide>

ConnectABILITY.ca



SPINCLUSION TAKES A TRIP NORTH!

This year as part of National Inclusive Education month, Spinclusion travelled all the way to Iqaluit, Nunavut.

This interactive game that promotes acceptance and respect for people with different needs and abilities was invited to join the Pilimmaksarniq teacher's conference, where 300 teachers from across Qikiqtaaluk (formerly known as Baffin Island) came together to develop skills through practice, effort and action.

Spinclusion games were in high demand and the facilitator training was well attended. Spinclusion is now available to teachers all across the Qikiqtaaluk region including very remote communities like Arctic Bay, Cape Dorset and Hall Beach!

For more information about the game, visit: <http://www.spinclusion.ca>

Iqaluit wasn't the only Canadian destination Spinclusion travelled to this past year. Thanks to United Way's support and funding, the game formed over 108 partnerships throughout Canada!



A GREAT IDEA

Intellectual
Disability
Education
Ambassadors

Born out of a long-standing collaboration between CultureLink and Community Living Toronto's Bridging Diversity team, this unique pilot project unites two sectors in helping to improve the quality of life for newcomers with disabilities and their families.

Ethno-culturally and linguistically diverse newcomer Ambassadors are trained to deliver education sessions about intellectual disabilities across Toronto's diverse communities with the goal of helping reduce misinformation and language barriers experienced by newcomers seeking to connect to ministry-funded developmental services, as well as community resources and supports.

IDEA's training curriculum provides a basic understanding of the definitions and types of intellectual disability, the types of services and supports available for children, adults and families, and tools for doing outreach and presentations in multicultural community settings. Our Ambassadors also learn how to use Connect**ABILITY**.ca, an online resource tool families can use to find information and resources, such as parent groups. Participants are paired with professionals from Community Living Toronto and the developmental services sector to deliver education sessions in various community settings.



There are currently 9 countries represented in the group, and languages spoken include Farsi, Hindi, Arabic, Spanish, Mandarin, Greek and Bengali.

Community Living Toronto's Bridging Diversity works to deliver inclusive and diversity conscious services to individuals and families, employees and community partners. For more information, visit: <http://cltoronto.ca/resources/bridging-diversity/>

FRIENDLY HOUSEMATES



Community Living Toronto has recently partnered with Centennial College's Developmental Services Worker (DSW) Program on a pilot project called "The Friendly Housemates".

This new initiative supports an innovative living arrangement which has created an opportunity for shared apartment living between a full time DSW student and an individual who has an intellectual disability supported by their family and Community Living Toronto.

The successful candidate has received full payment of their annual tuition, program-related text books and accommodations. The housemates will engage in a variety of shared experiences that will include household responsibilities, at home leisure and recreational activities, social interactions, community experiences, and learning, in hopes of creating opportunities to improve social and community connectedness, develop new relationships and ultimately make contributions to each other and their community.

Thanks to the Harry E. Foster Foundation grant, the project has already been successful in receiving a grant that will allow it to create ten more similar opportunities in the next year.

PARTNERSHIPS

We continue to build significant relationships with community partners across Toronto. Here are just a few examples of how our partnerships make a world of difference to individuals with an intellectual disability.

PARTNERSHIPS THROUGH:

TO SERVE AND PROTECT

Staff at Community Living Toronto's Scarborough Region struck up a unique friendship with Toronto Police's 43 Division due to a vandalism issue affecting one of our locations.

After an initial meeting discussing the problem, Police Officers at Toronto's 43rd Division went to work right away. They created an environmental design audit and came up with a number of helpful solutions. One of them included commissioning an artist to paint the outdoor walls of the Scarborough building with the hope that other street artists would respect the code of conduct between taggers and no longer vandalize the property.

Thanks to this idea and the help of the Police Officers, the City funded a small project in partnership with 43 Division to create a COMMUNITY STRONG mural with local community artists.

In addition to this exciting project, this past December, the Police Officers at 43 Division hosted a holiday luncheon at our Children's Respite Centre and purchased gifts for children who are currently residing there. Kudos to Police Officers at 43 Division for their incredible work in the community and their continued friendship and support given to Community Living Toronto.



THE KINDNESS OF DONORS



Over 12 years ago, a group of individuals from Community Living Toronto's Supported Independent Living (SIL) program went on a much-anticipated trip to Detroit to see their beloved baseball team, the Tigers, in action. While there, Bruce Walling - one of the people in the group - struck up a casual conversation with Michael Ward, a local businessman. When Michael found out that Bruce and the rest of the group loved Michigan professional sports but had limited resources to attend any games, and had, in fact, saved money on their own to see the Tigers, Michael decided to enlist the help of local friends and businesses to sponsor a future trip for the group.

Sadly, Bruce passed away last year, but his legacy lives on in these wonderful outings enjoyed so much by the individuals that go.

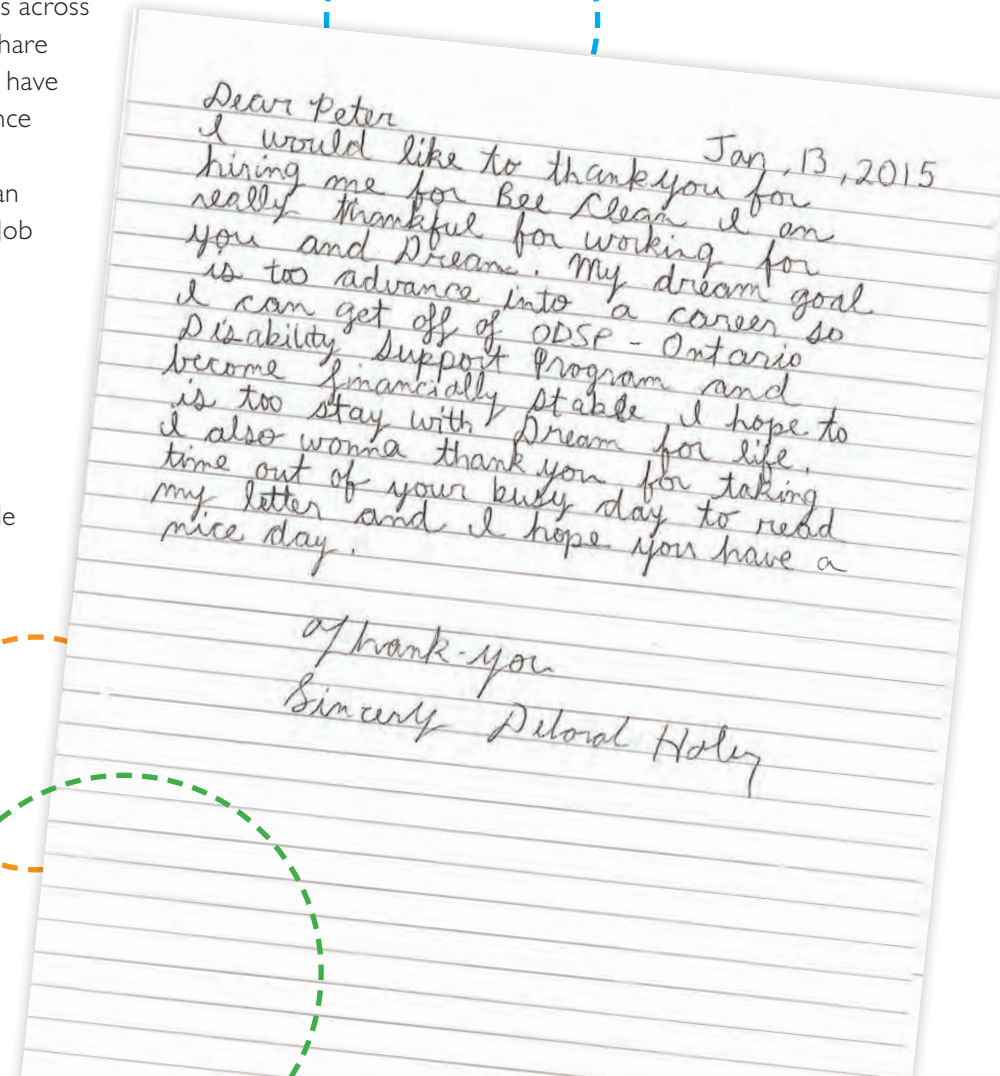


And that he did. Now an annual tradition, individuals from the Supported Independent Living program have not only travelled to Detroit to attend baseball games, but hockey and basketball ones as well! Michael, a member of his local chamber commerce, has also been successful in enlisting the help of other chamber members. The event is now a much anticipated weekend in Detroit, where the group from SIL enjoys a stay at a hotel, dinners, shopping and other exciting events which are all generously sponsored.

JOBS IN OUR COMMUNITIES

Businesses and corporations across the city of Toronto who share our vision of community inclusion have been working together with us since 1971 by providing employment opportunities to individuals with an intellectual disability through our Job Placement Services.

We have helped match hundreds of hard-working and dependable employees to a variety of jobs throughout the city of Toronto. Employers who have championed our Job Placement initiative include Tim Horton's, Winners, CIBC, Starbucks, and DREAM.



PARTNERSHIP WITH TORONTO COMMUNITY HOUSING

Toronto Community Housing is the largest social housing provider in Canada, providing homes to about 58,500 low and moderate-income households.

Thanks to our partnership, over 40 individuals supported by Community Living Toronto have been able to move to more independent living situations in two new buildings; Dan Leckie Way and the West Don Lands.

Dan Leckie Way is a new apartment complex located in the scenic Harbourfront area of Toronto, and the West Don Lands is a senior-oriented building currently occupied by 13 individuals supported by Community Living Toronto.



PANDA AMBASSADOR CASSIE

Community Living Toronto helps facilitate volunteer opportunities for a number of individuals supported by our Association who are looking for ways to cultivate their skills while doing something they love.

One of these individuals is Cassie. As a huge animal lover, Cassie was looking to find a volunteer position she enjoyed and could learn from. She applied to help out at the Toronto Zoo and was successfully recruited to be one of their Panda Ambassadors!

Cassie volunteers at the Zoo every other week where she interacts with visitors at the Giant Panda exhibit and interpretive centre, enthusiastically sharing the knowledge she has learned at the zoo of all things related to these loveable bears.

It's thanks to these wonderful collaborations with our community partners – such as the Toronto Zoo – that we are able to provide people with intellectual disabilities with the opportunities to develop new skills and participate in their communities.



OTHER HIGHLIGHTS

SHADOW LAKE CENTRE CELEBRATES 50 YEARS!



This year our beloved Shadow Lake Centre is celebrating its 50th anniversary. What started out in the 30's as a summer camp for female employees of the T. Eaton Company evolved to a year round outdoor recreation facility. With a staff reunion scheduled for September 2015, our Camp Director Gary Oulette reflects on some of the Centre's rich history and highlights through the years:

In 1965, Community Living Toronto purchased the 300 acre facility and offered a summer camping program to children, teens and adults with an intellectual disability. With financial support from the Royal Arch Masons in our early years, the facilities were upgraded and a new Health Care Centre was constructed.

In the mid 1970's, a committee was formed to examine the future of the Centre. Jim Vipond, a sports editor with the Globe and Mail was instrumental in raising money for the camp and new winterized cabins were built.

At the same time, a Golf Tournament was started and continues to operate to this day. Under the leadership of Rick Taylor — who has been organizing the golf tournament for 25 years — the event has raised hundreds of thousands of dollars in support of the camp.

In 1986, Kiwanis Clubs donated over \$370,000 to construct our new Dining Hall. In an effort to increase wheelchair accessibility, Crystal Place was built to accommodate individuals with mobility needs. The house was named after Doreen Crystal, a past president and longtime supporter of the camp.

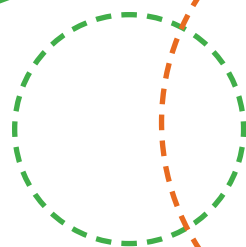
Over the years the camp has been fortunate to have the support of many individuals and organizations. Some of our partners include the Toronto Star Fresh Air Fund, the United Way, Sterling Community Service Foundation and numerous companies who provide us with a day of community service.

We have improved our facilities by adding a new splash pad, replaced porches, upgraded our fire protection system, paved roads, added wheelchair pathways and purchased new recreational equipment.

Our summer program has expanded to include specialty camps for individuals with Autism, Prader-Willi Syndrome and a children's only camp.

What was once an eight week summer camping program has expanded to a year-round facility. From September to May, the camp is rented out to numerous community groups and schools. Our summer camping program now accommodates over 650 people and employs 80 university students. Many thanks to everyone who has made this camp what it is today.

For more information about Shadow Lake Centre, visit: www.shadowlakecentre.ca



COMMUNITY ROCKS!

Last November, Community Living Toronto donors, members, friends and staff filled the Queen Elizabeth Theatre for a Party with a Purpose!

This year's Canadiana-themed Community Rocks – our bi-annual party celebrating individuals with an intellectual disability – was a huge success!

Hosted by Ben Mulroney, the evening featured performances by the Good Acoustics, poet Aria Tesolin and Canada's favourite party band Trooper.



Thanks to our sponsors, volunteers and everyone who attended, the evening raised over \$570,000!

The money raised has helped us reach out and provide supports to more individuals by funding initiatives which will include helping youth make the transition from school to employment and community activities, as well as helping parents plan for their child's safe and supported future.

For more information about Community Rocks, visit: www.communityrocks.ca



SAVE THE DATE:
COMMUNITY ROCKS 2016
NOVEMBER 26, 2016



FINANCE REPORT

For fiscal year 2014-15 the environment of austerity and restraint continues even though the Ontario Legislature approved a budget which included an investment of \$385 million in new base funding, over a three year period, for community and developmental services to support transformation. This included a much needed and appreciated \$72 million provincial base funding increase for staff compensation in 2014/15 and 2015/16 for adult services, but otherwise the funding was committed to funding new services and supports. The challenge therefore remains for Community Living Toronto to manage rising costs with otherwise flat funding while supporting individuals with increasingly complex needs. While we have been successful in competing for funding for new services, not receiving increases to our base budget for the past five fiscal years has had a significant negative effect on our operations and operating statements. The compounding impact on our purchasing power and the operational pressures presents serious risks.

In addition, since 2008 we have also seen the negative impact of low interest rates on our pension plan which has been responsible for volatility on our balance sheet. This is not unique to Community Living Toronto, with most defined benefit plans experiencing liabilities. With the leadership and expertise provided by our pension sub-committee, the Board has been able to manage and mitigate risks to ensure that this does not affect the viability

of our organization, nor the quality of services and supports provided.

Despite these challenges, we have continued to provide the highest quality of services and supports to individuals. We have kept administrative expenses low despite the increasing requirements associated with transformation and ever changing legislation and regulations. Our goal continues to be to maximize the funds spent on providing services and supports while minimizing administrative costs.

Ongoing support from our funders, the generosity of individual and corporate donors, the dedication of our volunteers, and the passion of our caring staff make it possible for us to deliver innovative and person-directed services and supports to individuals with an intellectual disability. We thank our funders and donors for their continued support and confidence in Community Living Toronto. In these challenging and changing times, this support is needed more than ever and very much appreciated.

Community Living Toronto has always had a culture of managing its finances prudently. This has allowed the Board of Directors and the management team to balance the vision of supporting the goals and dreams of the individuals we support with its financial responsibilities. The past few years' results demonstrate how difficult it is to maintain this vision given the environment of austerity and the implications of low interest rates on our pension plan.

FINANCIAL REPORT CONT'D

For 2014-15, total revenue was \$76.3 million. Approximately 78 % of the revenue was received from the Ministry of Community and Social Services / Ministry of Children and Youth Services. The remainder was received from a variety of sources including the City of Toronto, the United Way, our fundraising efforts, fee for service programs, entrepreneurial ventures, and user fees.

Total expenses were \$77.5 million which was spent on supporting almost 7,000 children, adults and their families.

Despite our prudent initiatives to reduce costs without sacrificing services, we ended the year with a total deficit position of \$1.2 million for 2014-15. While we were able to generate a small operating surplus this year, adjustments to pension expenses as well as depreciation expenses caused the total position to be a deficit.

While every effort has been made to hold cost increases to a minimum, absence of base funding increases and increasing costs of supports will continue to exert pressure on the bottom line and deficits of this nature are likely to continue within an environment of austerity.

Given the significant impact of low interest rates on our pension plan, results of which is reflected on

our balance sheet, we wanted to provide assurance that management along with members of the pension subcommittee have been engaged in risk mitigation oversight and planning that will keep our pension plan sustainable into the future.

Financial results of Community Living Toronto are prepared by staff and are fairly presented in accordance with the Generally Accepted Accounting Principles. These financial results have been audited by our external auditors KPMG.

Highlights of the financial position are contained in this annual report. Audited financial statements, the Auditor's Report, and notes to financial statements are available upon request through the Executive Office.

We thank you for continuing to support Community Living Toronto especially during these challenging times and look forward to making a difference in the lives of individuals with intellectual disabilities. Without you there would be no place for those with intellectual disabilities to live, work and play.

Victor Figueiredo
Treasurer

Flavian Pinto
Chief Financial & Chief
Information Officer

FINANCIALS

REVENUE

	2015		2014	
Ministry of Community and Social Services	\$58,634	77%	\$57,22	79%
City of Toronto	2,531	3%	2,388	3%
United Way	874	1%	878	1%
Entrepreneurial ventures	1,652	2%	1,683	2%
Interest	19	0%	34	0%
Amortization of deferred contribution, operations	1,165	2%	534	1%
Other revenues	11,103	15%	9,208	13%
Amortization of deferred capital contributions	301	0%	489	1%
TOTAL	76,279	100%	72,441	100%

EXPENSES

	2015		2014	
Residential	\$49,270	64%	\$46,806	64%
Supports to employment	9,538	12%	8,981	12%
Adult development services	6,002	8%	5,886	8%
Community support services	6,363	8%	6,323	9%
Volunteer and member support services	495	1%	479	1%
Entrepreneurial ventures	1,411	2%	1,442	2%
Other expenses	3,659	5%	2,513	3%
Amortization of capital assets	778	1%	1021	1%
TOTAL	77,516	100%	73,451	100%
Deficiency of revenue over expenses	\$1,237		\$1,010	



COMMUNITY LIVING TORONTO BY THE NUMBERS

6,951



the number of individuals supported by Community Living Toronto

756



children receiving early childhood, education and family support



1071

individuals receiving Residential Supports



1,135

individuals receiving work and skills training



1421

employees supporting the mission of our Association



979

the number of volunteers at Community Living Toronto

BOARD OF DIRECTORS

- David Layton
(President)
- J. Stephen Andrews
- Donna Britten
- Colleen Broadhurst
- Paul Cochrane
- Peggy Dowdall-Logie
- Lisa Ellis
- Victor Figueiredo
- Donald Hale
- Morris Jesion
- Colette Kent
- Edward Lau
- Nick Macrae
- Susan McCloy
- Valerie Picher
- Susan Silma
- Stefica Skof
- Chris Stringer

EXECUTIVE COMMITTEE

- David Layton
President
- Chris Stringer
Immediate past president
- Nick Macrae
1st Vice President
- Colette Kent
2nd Vice President
- Colleen Broadhurst
Member-at-large
- Victor Figueiredo
Treasurer
- Garry Pruden
Secretary

CHAIR PERSONS, BOARD AND STANDING COMMITTEES

- Susan Silma
Education Committee
- Victor Figueiredo
Finance and Audit Committee
- Stephen Andrews
Government Relations Committee
- Mary Pat Armstrong
LIGHTS Advisory Board
- Chris Stringer
Nominating Committee
- Jim Britten
Quality Assurance Committee
- Nick Macrae
Real Estate Committee
- Bernie Farber
Rights and Ethics Committee
- Susan Seller & Diana Spacca
Resource Development Committee



THANK YOU FOR
YOUR SUPPORT



Where choices change the lives of people with an intellectual disability

SENIOR STAFF

Garry Pruden

Chief Executive Officer
gpruden@cltoronto.ca
647-729-1168

Karen Bell

Manager, Policy and Stakeholder Relations
kbell@cltoronto.ca
647-729-1179

Angela Bradley

Director, Public Relations and Fundraising
abradley@cltoronto.ca
647-729-1178

Gerry D'Amico

Director of Human Resources
gdamico@cltoronto.ca
647-729-1175

Sue Lynch

Regional Executive Director, Scarborough
slynch@cltoronto.ca
647-729-3654

Frances MacNeil

Regional Executive Director, Central
fmacneil@cltoronto.ca
647-729-1150

Flavian Pinto

Chief Financial and Information Officer
fpinto@cltoronto.ca
647-729-1196

Brad Saunders

Regional Executive Director, North York, Etobicoke/York
brad.saunders@cltoronto.ca
647-729-0466



COMMUNITY
LIVING
TORONTO.CA

20 Spadina Road, Toronto
Ontario M5R 2S7
416-968-0650

Charitable Registration:
10769 4143 RR0001



Stay connected with us on facebook:
www.facebook.com/CLToronto



Follow us on Twitter:
[@CLToronto](https://twitter.com/CLToronto)



United Way
Member Agency



This annual report is produced by the Public Relations Department at Community Living Toronto. For questions or additional copies, please contact: Karolina Kluska, Communications Coordinator kkluska@cltoronto.ca / 647-729-1254

Photo credit: Louis J. Thomas Photography
Design: GravityInc.ca