

Tell Us!

Senior Management

Community Living Toronto is always searching for innovative ways to support people with an intellectual disability, and help them live active, fulfilling lives in their community. We try hard, but we're not always perfect. We want to hear from you if you have a concern. "You" could be a parent, an advocate, a member, a person we support, an employee or a concerned citizen.

However, first you should try speaking with the person you most often deal with, such as a volunteer, a staff member, or a supervisor. If you're still not satisfied, contact a senior manager or the Regional Executive Director who works in your region. A contact list is provided on the right.

If you feel your problem is still not solved, fill out this form and send it to the Chief Executive Officer and President. We will try to solve the problem and, if necessary, raise it with the Board of Directors.

We can only try to solve problems that involve Community Living Toronto. We cannot solve issues like low funding for services. If you are a unionized employee and your problem involves your Collective Agreement, please follow the procedure outlined in the Agreement.

I am confident that if we all work together we can come up with ways to help all of us. We would also like to hear from you if you are pleased with our programs and services. I will make sure your comments reach the staff and volunteers involved.

Sincerely,
Garry Pruden
Chief Executive Officer
T: 647-729-1168
E-mail: gpruden@cltoronto.ca

Central Region

Frances MacNeil, Regional Executive Director
T: 647-729-1150
E-mail: fmacneil@cltoronto.ca

Etobicoke/York Region and North York Region

Brad Saunders, Regional Executive Director
T: 647-729-0466
E-mail: bsaunders@cltoronto.ca

Scarborough Region

Sue Lynch, Regional Executive Director
T: 647-729-3654
E-mail: slynch@cltoronto.ca

Chief Information & Financial Officer

Flavian Pinto

T: 647-729-1196

E-mail: fpinto@cltoronto.ca

Director of Human Resources

Gerry D'Amico

T: 647-729-1175

E-mail: gdamico@cltoronto.ca

Director of Public Relations & Fundraising

Angela Bradley

T: 647-729-1178

E-mail: abradley@cltoronto.ca

An Outline of Concerns

To: Executive Director & President Community Living Toronto

FROM

Name: _____

Address: _____

Phone: _____

Email: _____

I have spoken with the following Community Living Toronto staff about my concern:

Here is an outline of my problem:

If you are not satisfied after working with us to address your concern, and you are **not** a staff member, you may contact:

Regional Director Toronto Region

Ministry of Community & Social Services
477 Mt. Pleasant Rd., 3rd floor
Toronto, ON M7A 1G1
T: 416-325-0500

Information Officer Office of the Ombudsman

125 Queen's Park
Toronto, ON M5S 2C7
T: 416-586-3300

You may also contact your local MPP or the Minister of Community & Social Services.



Where choices change the lives
of people with an intellectual disability

We want
to hear from
YOU!



Where choices change the lives
of people with an intellectual disability

A United Way Member Agency

(Please detach this form, fold and tape on bottom)

Personal and Confidential

COMMUNITY LIVING TORONTO
20 SPADINA RD
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TORONTO ON M7Y 5J1