



WE WANT TO HEAR FROM YOU!

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Where choices change the lives of people with an intellectual disability

20 Spadina Road, Toronto, Ontario M5R 2S7
416-968-0650

Charitable Registration: 10769 4143 RR0001

COMMUNITYLIVINGTORONTO.CA

- CLToronto**
- @CLToronto**
- @CommunityLivingToronto**



(PLEASE DETACH THIS FORM, FOLD AND TAPE ON BOTTOM AND MAIL BACK TO COMMUNITY LIVING TORONTO)

PERSONAL AND CONFIDENTIAL



COMMUNITY LIVING TORONTO
ATTN: MANAGER, POLICY AND STAKE HOLDER RELATIONS
20 SPADINA ROAD
TORONTO, ONTARIO
M5R 2S7

TELL US!

Community Living Toronto is always searching for innovative ways to support people with an intellectual disability, and help them live active, fulfilling lives in their community. We try hard, but we're not always perfect. We want to hear from you if you have a concern. "You" could be a parent, an advocate, a member, a person we support, an employee or a concerned citizen.

However, first you should try speaking with the person you most often deal with, such as a volunteer, a staff member, or a supervisor. If you're still not satisfied, contact a senior manager or the Regional Executive Director who works in your region. A contact list is provided on the right.

If you feel your problem is still not solved, fill out this form and send it to the Chief Executive Officer and President. We will try to solve the problem and, if necessary, raise it with the Board of Directors.

We can only try to solve problems that involve Community Living Toronto. We cannot solve issues like low funding for services. If you are a unionized employee and your problem involves your Collective Agreement, please follow the procedure outlined in the Agreement.

I am confident that if we all work together we can come up with ways to help all of us. We would also like to hear from you if you are pleased with our programs and services. I will make sure your comments reach the staff and volunteers involved.

Sincerely,

Brad Saunders
Chief Executive Officer
T: 647-729-1168
E-mail: brad.saunders@cltoronto.ca

SENIOR MANAGEMENT

Central Region

Frances MacNeil, Regional Executive Director
T: 647-729-1150
E-mail: fmacneil@cltoronto.ca

Etobicoke/York Region and North York Region

Joe Persaud, Regional Executive Director
T: 647-729-0466
E-mail: joe.persaud@cltoronto.ca

Scarborough Region

Sue Lynch, Regional Executive Director
T: 647-729-3654
E-mail: slynch@cltoronto.ca

Chief Information & Financial Officer

Flavian Pinto
T: 647-729-1196
E-mail: fpinto@cltoronto.ca

Chief Human Resources Officer

Rose Cutajar
T: 647-729-1175
E-mail: rose.cutajar@cltoronto.ca

Director of Resource Development and Marketing

Angela Bradley
T: 647-729-1178
E-mail: abradley@cltoronto.ca

Manager, Policy and Stakeholder Relations

Matthew Poirier
T: 416-968-0650
Email: matthew.poirier@cltoronto.ca

AN OUTLINE OF CONCERNS

TO:

Chief Executive Officer & President of Community Living Toronto

FROM:

Name _____

Address _____

Phone _____ Email _____

I have spoken with the following Community Living Toronto staff about my concern:

What I want to talk about:

I have an idea that could help:

If you are not satisfied after working with us to address your concern, and you are not a staff member, you may contact:

Regional Director
Toronto Region
Ministry of Community & Social Services
375 University Ave., 5th Floor
Toronto, ON M7A 1G1
T: 416-325-0500

Information Officer
Office of the Ombudsman
483 Bay St., 10th Floor, South Tower
Toronto, ON M5G 2C9
T: 416-586-3300
Email: info@ombudsman.on.ca

You may also contact your local MPP or the Minister of Community & Social Services.
You may fill out this form online at www.cltoronto.ca/contact-us