
COVID-19 Update
March 13, 2020

The past several days has seen significant and remarkable developments related to COVID-19. Community Living Toronto (CLTO) is taking several measures to minimize the impact of the ongoing COVID-19 pandemic on the people we support and our staff.

1. Continuity of Services

CLTO will continue to operate all of our residential, day, respite, fee-for-service and community supports programs. At this time, we are not cancelling or closing any of our programs.

2. Passive Screening

As of this morning, all Community Living Toronto sites have implemented passive screening protocols. Anyone experiencing fever, new cough, difficulty breathing, and other flu-like symptoms is asked to refrain from visiting Community Living Toronto. The attached poster from the Ministry of Health is posted at every entrance to CLTO sites across the organization.

3. Active Screening

Beyond passive screening, CLTO is implementing active screening measures at all respite sites across the organization. This means that anyone entering these sites will be asked if they are experiencing symptoms and have a connection to possible or confirmed COVID-19 cases. Anyone who meets these criteria will be asked to delay their visit to CLTO. All group homes will also implement this protocol for visitors, such as family or other guests.

4. Regular Monitoring

CLTO staff are regularly monitoring individuals in support with Community Living Toronto per usual protocols. Staff will report any COVID-19 symptoms to managers or supervisors. As a reminder, this includes fever, new cough, difficulty breathing, and other flu-like symptoms.

5. Communications

CLTO will communicate regularly with you as information becomes available. Please monitor our social media channels and <https://cltoronto.ca/> for updates. For further information, please use our Membership and Information Line at 647-426-3220.

This is a concerning and difficult time for all of us. The COVID-19 pandemic is a quickly changing situation. In order to fulfil our mission and support those who depend on us, all Community Living Toronto staff will give our best effort each and every day. We will work together and support each other in the calm, sensitive, and professional manner that we do every day.
