

Ministry of Children,  
Community and Social Services

Ministère des Services à  
l'enfance et des Services  
sociaux et communautaires

Developmental and Supportive  
Services Branch

Direction des services aux  
personnes ayant une déficience  
intellectuelle et des services de  
soutien

315 Front Street West, 4<sup>th</sup> Floor  
Toronto ON M7A 0B8

315, rue Front Ouest, 4<sup>e</sup> étage  
Toronto (Ontario) M7A 0B8



August 18, 2023

Brad Saunders  
Chief Executive Officer  
Community Living Toronto  
20 Spadina Road  
Toronto, ON  
M5R 2S7

Dear Brad Saunders:

**RE: AGENCY COMPLIANCE**

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from July 31, 2023 through August 18, 2023. The Ministry is pleased to inform you that **Community Living Toronto** was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Community Living Toronto will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

A handwritten signature in black ink that reads "Kelly Huntington". The signature is written in a cursive, flowing style.

Kelly Huntington  
A/Manager  
Quality Assurance and Compliance Unit

c.  
Catherine Pepevnak, Program Supervisor, Toronto Region  
Valérie Picher, Board Chair, Community Living Toronto  
Lisa Dickson, Program Advisor, Developmental Services Compliance Team  
Lee-Anne Tressider, Program Advisor, Developmental Services Compliance Team